

1) Transfer Domain To Us**2) Transfer Domain Away From Us****UK domain transfers**

To transfer a UK domain name (.co.uk, .org.uk etc) from your previous web host to work with your new account, you need to contact your previous host and request that they change the IPS tag to FASTHOSTS. When this has been done, you need to notify us by phone or email so we can complete the transfer process (please remember to put your domain name in the subject line of your email). Please note that only the registrant of the domain name can request the release of the IPS tag, and we have no authority to make changes to the name until this is done. Your previous host may require email or fax confirmation.

The name is fully transferred to us when we have taken over the IPS tag and have modified the nameserver details. Propagation can only begin when the nameserver modifications have been made, so delays in releasing the tag add unnecessary time to the transfer process.

All domain names ending .uk are registered by Nominet. Transfer of all of these domain names is dependent on the transfer of IPS tags. An IPS tag signifies membership of Nominet and shows who has authority over a domain name registered at Nominet, almost always an ISP or hosting company. For any domain name registered with Nominet, the IPS tag holder can be identified from the Nominet WHOIS.

International domain transfers

To transfer an International domain such as .com, .net, .org, .biz etc... you will need to contact the agency you originally purchased your domain name from and request that name server tags be changed to the following:

ns1.livedns.co.uk
ns2.livedns.co.uk

(all letters are lowercase)

In most instances, you will need access to the e-mail address you entered when you purchased the domain name. In other circumstances you will be asked to go to a web page to confirm the transfer. If this process is too complicated, please let us know and we can assist.

Please note that it can take over 3-5 days for the transfer to complete.

To transfer any type of domain name away from us

To transfer any type of domain name away from us, you will need to contact us using the e-mail address entered when the domain name was purchased. We will then make the necessary adjustments at no charge. Please note that this process may take over 3-5 days.

Clients whose accounts are not up to date in relation to payment may be refused a domain name transfer request.