

**1) Actinic Support****2) PayPal Support****Actinic Support**

Customers who have purchased the Actinic online store package and are administrating the store themselves will receive an Operating Manual and instructions on how to install & set up the software. We provide limited help & support. Advanced help, updates & support can be found at the manufacturers web site [www.actinic.co.uk](http://www.actinic.co.uk). Follow the guidelines below to set up the software on your PC.

Customers whose web site / on-line store are being managed by G Internet but are managing orders from their own PC should also follow the guide lines below to set up their on-line store. for more information and support, please visit [www.actinic.co.uk](http://www.actinic.co.uk).

To enable your catalogue software to connect to the server and upload the store or download orders, please use the following instructions:

Open the software, on the top menu bar, click -Advanced ---> Network Setup, Enter the following details in the boxes:

Configuration		FTP Details	
<i>CGI Script ID Number :</i>	1	<i>Server Host:</i>	your IP address
<i>Extension:</i>	PL	<i>Username:</i>	account username
<i>Mail (smtp server):</i>	smtp.rapidsite.net	<i>Password:</i>	account password
<i>Web Site URL:</i>	<a href="http://www.yourdomain.com">http://www.yourdomain.com</a>	<i>Path to CGI-BIN:</i>	cgi-local/
<i>Catalog URL:</i>	<a href="http://www.yourdomain.com/acatalog">http://www.yourdomain.com/acatalog</a>		
<i>CGI-BIN URL:</i>	<a href="http://www.yourdomain.com/cgi-local">http://www.yourdomain.com/cgi-local</a>		
<i>Codebase:</i>	./		
<i>Path from cgi-bin to cat dir:</i>	../acatalog/		
<i>Path to Perl shell:</i>	/usr/local/bin/perl		

Do not fill in any other boxes unless directed to do so.

**PayPal Support**

The PayPal solution is very robust and seldom fails. When failure does occur, it is usually due to a systems fault by PayPal themselves who will work to rectify the problem immediately. Do to the nature of the PayPal systems; it is very hard for a fault to occur on the web site end. Therefore, if you encounter any failures, please visit the PayPal web site and use the help menu to access support.